

Two workshops for behavioral healthcare workers:



# Having Difficult Conversations

Enhanced Communication Skills and Person-Centered Approaches to Talking About **Vaccine Hesitancy**

Attendees will learn:

- how to engage with individuals in challenging conversations
- information sharing without power-struggles
- how to connect health activities to consumers' long-term goals

Monday, Dec. 5 ([Register](#)) or  
Wednesday, Dec. 14 ([Register](#))

9:30 a.m. to noon



\*Certificates take up to 4 weeks