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# Individuals / Families Seeking Shelter

## Coordinated Entry / Resources

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### Access to Shelter

Individuals and families seeking shelter assistance may follow the instructions below on how to be screened for shelter in the Anne Arundel County Coordinated Entry screening process. Each of these agencies will be able to add the individual or family to the wait list for: Sarah's House, Light House, and Winter Relief\* in Glen Burnie and Annapolis.

- **Anne Arundel County Department Of Social Services**  
7500 Ritchie Hwy | Glen Burnie *or* 80 West St | Annapolis  
Screening is done in-person Monday through Friday between 8:30 am and 4 pm  
Arrive at the agency and ask to speak with Emergency Services for shelter.  
\*If the agency is closed a person can call the after hours (ENI) number 410-421-8400
- **The Light House**  
410-263-1835 | 10 Hudson St | Annapolis  
Screening is done via telephone.  
Must call and leave a message and screener will call back within 24 business hours  
The Safe Harbor Resource Center is also open for in-person screening on M, T, Th, F 9 am - 3 pm and W 12 - 7 pm
- **Sarah's House**  
667-600-3561 | Ft Meade  
Screening is done via telephone.  
Must call and leave a message and screener will call back within 24 business hours
- **Arundel House of Hope**  
514 N Crain Hwy | Glen Burnie  
Screening is done in-person Monday through Friday between 10 am and 2 pm.

### Access to Community Resources

- **Crisis Response**  
410-768-5522  
The Crisis Response System known as the "**Community Warmline**" is a service that provides Anne Arundel County Residents in crisis with supportive assistance and linkages to resources within the community.  
The "Community Warmline" can receive calls 24 hours a day, 7 days a week. Non-emergency calls are handled by staff and will provide the caller with information, support and referrals. The Crisis Response System Staff intervene with callers who are experiencing a mental health and/or substance use disorder emergency. Also, the Crisis Response System "Community Warmline" coordinates calls with the police, fire and community agencies that are requesting information on crisis matters.

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\*Winter Relief is open between October and April each year.